Manager: *Licences*

System Edition Licenses

These license are used to set what range of features the IP Office system supports.

- **Essential Edition**
  Any IP Office running IP Office Release 5 or higher software is licensed by default for **Essential Edition** mode (no license for this is shown in the configuration). The following additional licenses can be added to enable additional services and features.

  - **Essential Edition Additional Voicemail Ports :** *IPO LIC R6 ESSNTL EDDITION ADD 2 - 229423.*
    For IP500 V2 only. By default the mandatory System SD card is also used to provide 2 ports of embedded voicemail. This license can be used to add additional ports up to the maximum of 6.

- **Preferred Edition (Voicemail Pro) :** *IP400 LIC PREFRD (VMPRO) - 171991.*
  This license enables support for Voicemail Pro as the IP Office's voicemail server with 4 voicemail ports. The **Preferred Edition** license allows the voicemail server to provide the services listed below. Additional license can be added for additional voicemail features, these are detailed separately. This license was previously called **Voicemail Pro (4 ports)**.

  - Mailboxes for all users and hunt groups.
  - Announcements for users and hunt groups.
  - Customizable call flows.
    - Call recording to mailboxes.
  - Campaigns.
  - TTS email reading for users licensed to **Mobile Worker** or **Power User** profiles.
  - Use of **Conference Meet Me** functions on IP500 and IP500 V2 systems.

- **Advanced Edition**
  This license enables the additional features listed below. A **Preferred Edition** license is a pre-requisite for this license.
  - *IPO LIC R6 ADV EDITION RFA LIC:DS - 229424.*
  - *IPO LIC R6 ADV EDITION TRIAL RFA LIC:DS - 229425.*

  - Support for Customer Call Reporter.
  - Voicemail Pro database interaction (IVR).
  - Voicemail Pro call flow generic TTS (8 ports).[1]
  - Voicemail Pro Visual Basic Scripting.
  - Voicemail Pro call recording to ContactStore.[2]

  1. Provides up to 8 ports of TTS for use with Speak Text actions within Voicemail Pro call flows. Not used for user TTS email reading.
  2. Note: In a Small Community Network using centralized voicemail, this license only enables ContactStore support for the central IP Office. Remote IP Offices in the network require their own Advanced Edition license or a **VMPro Recordings Administrator** license.

Upgrade Licenses

Existing IP Office systems being upgraded to IP Office Release 6 require a software upgrade license.

- **Software Upgrade**
  Existing IP Office systems being upgraded to IP Office Release 6 require a upgrade license.

  - *IPO LIC UPG R6.0 SML - 229421*
    This license can be used to upgrade systems with up to 32 users and no external expansion modules.

  - *IPO LIC UPG R6.0 - 229420.*
    This license can be used to upgrade system with more than 32 users or external expansion modules.

  - *IPO LIC UPG R6 to R10 - 229422.*
    This license can be used to upgrade systems of an size and allow that system to run future upgrades up to IP Office Release 10.

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