

## Sending a Configuration

The current configuration settings open within Manager can be sent to the IP Office system.

1. The first steps of this process depend on whether you are sending a configuration received from the IP Office system or sending one opened offline/created new.

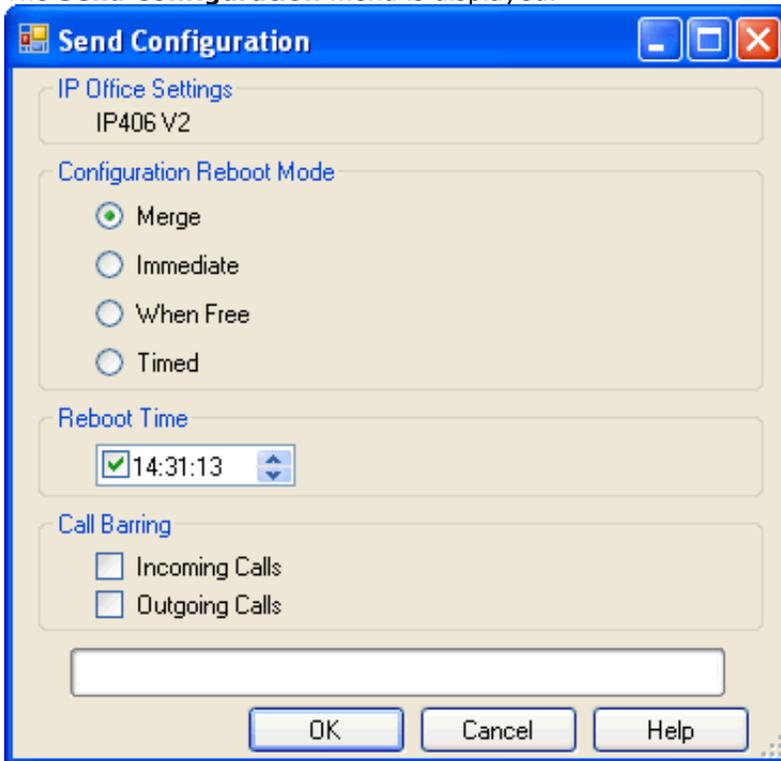
- **A Configuration Opened from an IP Office**

Click  in the main toolbar or select **File | Save Configuration** from the menu bar.

- **A Configuration Created Offline or Opened from a PC File**

Select **File | Offline | Send Config** from the menu bar.

2. The **Send Configuration** menu is displayed.



- **Password - Pre-3.2 Systems Only**

This field appears for pre-3.2 IP Office system. The system password should be entered. If sending the configuration to an IP Office 3.2 system, a Service User name and password are requested when **OK** is clicked.

- **Configuration Reboot Mode**

If Manager thinks the changes made to the configuration settings are mergeable, it will select Merge by default, otherwise it will select Immediate.

- **Merge**

Send the configuration settings without rebooting the IP Office. This mode should only be used with settings that are mergeable. Refer to [Mergeable Settings](#).

- **Immediate**

Send the configuration and then reboot the IP Office.

- **When Free**

Send the configuration and reboot the IP Office when there are no calls in progress. This mode can be combined with the **Call Barring** options.

- **Timed**

The same as When Free but waits for a specific time after which it then wait for there to be no calls in progress. The time is specified by the **Reboot Time**. This mode can be combined with the **Call Barring** options.

- **Reboot Time**

This setting is used when the reboot mode **Timed** is selected. It sets the time for the IP Office reboot. If the time is after midnight, the IP Office's normal daily backup is canceled.

- **Call Barring**

These settings can be used when the reboot mode When Free is selected. They bar the sending or receiving of any new calls.

3. Click **OK**. A Service User name and password may be requested.

- If the service user name or password used do not have a match on the IP Office, "**Access Denied**" is displayed.
- If the service user name used does not have rights to send a configuration or to request a reboot or merge, "Insufficient service user rights" is displayed.
- If the service user name used does not have operator rights to make the changes that have been made to the configuration, "**Insufficient operator rights. Operator cannot modify xxxx records**" is displayed.
- The warning will appear if the configuration being sent contain any errors indicated by a  icon in the error pane. The configuration can still be sent by selected **Yes**.

4. For IP500 V2 systems, the message **Failed to save the configuration data. (Internal error)** may indicate that the IP500 V2 system has booted using software other than that in its System SD card's primary folder.

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15-601011 Issue 24.h.-  
09:25, 20 February 2010  
(using\_sending.htm)

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Last Modified: 05/01/2010