*Manager:* *Short Codes*

## Default System Short Code List

Most IP Office control units are available in A-Law and MU-Law models. Typically MU-Law models are supplied to North American locales, A-Law models are supplied to the rest of the world. In addition to the using different default companding for digital lines and phone, A-Law and MU-Law models support different default short codes.

The following table lists the default system short codes present in an IP Office Release 5+ system's configuration.

| Short Code | Telephone Number | Feature | A-Law | MU-Law |
|---|---|---|---|---|
| *00 | Blank | Cancel All Forwarding | ✔ | ✔ |
| *01 | Blank | Forward Unconditional On | ✔ | ✔ |
| *02 | Blank | Forward Unconditional Off | ✔ | ✔ |
| *03 | Blank | Forward On Busy On | ✔ | ✔ |
| *04 | Blank | Forward On Busy Off | ✔ | ✔ |
| *05 | Blank | Forward On No Answer On | ✔ | ✔ |
| *06 | Blank | Forward On No Answer Off | ✔ | ✔ |
| *07*N# | N | Forward Number | ✔ | ✔ |
| *08 | Blank | Do Not Disturb On | ✔ | ✔ |
| *09 | Blank | Do Not Disturb Off | ✔ | ✔ |
| *10*N# | N | Do Not Disturb Exception Add | ✔ | ✔ |
| *11*N# | N | Do Not Disturb Exception Del | ✔ | ✔ |
| *12*N# | N | Follow Me Here | ✔ | ✔ |
| *13*N# | N | Follow Me Here Cancel | ✔ | ✔ |
| *14*N# | N | Follow Me To | ✔ | ✔ |
| *15 | Blank | Call Waiting On | ✔ | ✔ |
| *16 | Blank | Call Waiting Off | ✔ | ✔ |
| *17 | ?U | Voicemail Collect | ✔ | ✔ |
| *18 | Blank | Voicemail On | ✔ | ✔ |
| *19 | Blank | Voicemail Off | ✔ | ✔ |
| *20*N# | N | Set Hunt Group Night Service | ✔ | ✔ |
| *21*N# | N | Clear Hunt Group Night Service | ✔ | ✔ |
| *22*N# | N | Suspend Call | ✔ | ✖ |
| *23*N# | N | Resume Call | ✔ | ✖ |
| *24*N# | N | Hold Call | ✔ | ✖ |
| *25*N# | N | Retrieve Call | ✔ | ✖ |
| *26 | | Clear CW | ✔ | ✖ |
| *27*N# | N | Hold CW | ✔ | ✖ |
| *28*N# | N | Suspend CW | ✔ | ✖ |
| *29 | Blank | Toggle Calls | ✔ | ✔ |
| *30 | Blank | Call Pickup Any | ✔ | ✔ |
| *31 | Blank | Call Pickup Group | ✔ | ✔ |
| *32*N# | N | Call Pickup Extn | ✔ | ✔ |
| *33*N# | N | Call Queue | ✔ | ✔ |
| *34N; | N | Hold Music | ✔ | ✔ |
| *35*N# | N | Extn Login | ✔ | ✔ |
| *36 | Blank | Extn Logout | ✔ | ✔ |
| *37*N# | N | Park Call | ✔ | ✔ |
| *38*N# | N | Unpark Call | ✔ | ✔ |
| *39 | 1 | Relay On | ✔ | ✔ |
| *40 | 1 | Relay Off | ✔ | ✔ |
| *41 | 1 | Relay Pulse | ✔ | ✔ |
| *42 | 2 | Relay On | ✔ | ✔ |

| | | | | |
|---|---|---|---|---|
| **\*43** | 2 | Relay Off | ✓ | ✓ |
| **\*44** | 2 | Relay Pulse | ✓ | ✓ |
| **\*45\*N#** | N | Acquire Call | ✓ | ✓ |
| **\*46** | Blank | Acquire Call | ✓ | ✓ |
| **\*47** | Blank | Conference Add | ✓ | ✓ |
| **\*48** | Blank | Voicemail Ringback On | ✓ | ✓ |
| **\*49** | Blank | Voicemail Ringback Off | ✓ | ✓ |
| **\*50** | Blank | Forward Huntgroup On | ✓ | ✓ |
| **\*51** | Blank | Forward Huntgroup Off | ✓ | ✓ |
| **\*52** | Blank | Cancel or Deny | ✓ | ✓ |
| **\*53\*N#** | N | Call Pickup Members | ✓ | ✓ |
| **\*57\*N#** | N | Forward On Busy Number | ✓ | ✓ |
| **\*70** | Blank | Call Waiting Suspend | ✓ | ✗ |
| **\*70\*N#** | N | Dial Physical Extn By Number | ✗ | ✓ |
| **\*71\*N#** | N | Dial Physical Extn By ID | ✗ | ✓ |
| **\*9000\*** | "MAINTENANCE" | Relay On | ✓ | ✓ |
| **\*91N;** | N".1" | Record Message | ✓ | ✓ |
| **\*92N;** | N".2" | Record Message | ✓ | ✓ |
| **9N** | N | Dial | ✗ | ✓ |
| **?** | . | Dial | ✓ | ✗ |

Additional short codes of the form \*DSSN, \*SDN, \*SKN, these are used by the IP Office system for internal functions and should not be removed or altered. Short codes \*#N and \*\*N may also visible, these are used for ISDN functions in Scandinavian locales.

For IP Office 4.2+, the default **\*34** short code for music on hold has changed to **\*34N;**.

Default auto attendant short codes of the form **\*81XX**, **\*82XX**, **\*83XX** and **\*84XX** are only added when an Embedded Voicemail auto attendant is added to the IP Office's configuration.

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*http://marketingtools.avaya.com/knowledgebase/businesspartner/ipoffice/mergedProjects/manager/short_codes_defaultsystemshortcodelist.htm*
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